Program: The Lofts  
Title: Monitor/Security  
Status: Full Time  
Salary: $15/Hr.

Program Description: Located at 3808 El Cajon Blvd, The Lofts at Normal Heights is a new affordable housing complex for homeless Veterans in San Diego. Alpha Project provides essential wrap-around supportive services for the residents of The Lofts, which includes 52 affordable rental apartments and one manager's unit.

Job Description: Monitors/Security assist in providing a welcoming, clean, safe, environment offering permanent housing and supportive services to homeless veterans. Under the direct supervision of the Program Manager/Program Director, Monitors/Security workers will assist with the day to day operations. These positions will possess a strong ability to communicate, adhere to protocols, and be dependable. Monitors/Security will work collaboratively with residents, staff, providers, and guests to maintain a clean, safe environment at The Lofts.

Responsibilities: The primary responsibilities will include and focus on:
- Monitor premises for safety and security; conduct emergency, fire and safety checks on a regular basis;
- Patrol immediate neighborhood;
- Assist with daily upkeep;
- Document and report incidents and daily activities as instructed;
- Collaborate with outside agencies and volunteers;
- Resolve conflicts among resident’s professionally and efficiently;
- Make proper referrals to available resources and services;
- Maintain confidentiality for all residents;
- Ensure all guests are checking in and out of the facility;
- Communicate and adhere to program policies and procedures;
- Model professional rapport with all staff, clients, and partners in accordance with the Operations Manual;
- Must interact well with other people; need to be able to build rapport and work cooperatively with participants, service providers and staff members;
- Perform other duties as assigned by the Program Manager/Program Director.

Qualifications: These positions will possess the minimum qualifications:
- One years’ experience working the target population;
- Veterans encouraged;
- Bilingual speakers encouraged;
- Peer Support individuals encouraged;
- Knowledgeable on Housing First, Low Barrier, and Harm Reduction principals, appreciated;
- Experience with Motivational Interviewing, Trauma Informed Care, and Crisis Intervention appreciated;
- Knowledgeable of Microsoft Office (Outlook, Word, Excel) and HMIS appreciated.